



VOLUNTEERING OPPORTUNITIES AT OUT THERE FESTIVAL

Out There Festival is one of the UK's largest free outdoor arts festivals with a mission to bring new, diverse and world-class arts to its home of Great Yarmouth.

Volunteers are essential to the success of the festival and they have the opportunity to fulfil a variety of roles. This document should help to make clear just what those roles are and help you to decide which you would be suited to performing. Once you've familiarised yourself with what's on offer, you can share your preferences with us in the online [application form](#) – we will try our best to accommodate your preferences. If you have any questions contact taraneh@outtherearts.org.uk.

All volunteering roles mean being an advocate for Out There. Whilst the different roles have their own specific duties, we ask that all Out There Festival volunteers possess the following skills and attributes:

- A positive and enthusiastic attitude
- Friendly and helpful
- Good verbal communication skills, with an approachable and friendly nature
- The ability to work as part of a team as well as using your own initiative
- To be comfortable with the unpredictable and respond well to the unexpected
- A good knowledge of the locations of the festival
- Willingness to learn
- Good knowledge of the festival programme (assisted by Out There Festival briefings)
- Commitment to, and flexibility with, shifts
- A willingness to support Out There Festival's commitment to Equal Opportunities and Diversity
- A love of the arts and community
- To be responsible, reliable and punctual
- Work outdoors in all weathers
- Available for at least 4 hours on Friday 31st May and/or Saturday 1st June

In return, our aim is to provide the best possible experience for every volunteer, with the following terms:

- Although we will do our best, we cannot guarantee you will always get the role(s) you would prefer; all volunteers will be required to undertake an element of stewarding
- You will be based at various venues and key information points throughout the festival's sites in Great Yarmouth during the Festival
- You will be required to volunteer on a rota basis according to your availability
- It may be feasible to take on multiple roles during the Festival

Read on to find out more about the various volunteering opportunities available at Out There Festival 2024.

FESTIVAL STEWARDS

This is the main role for the volunteers and encompasses a range of duties which will be assigned to volunteers according to experience and interest. The roles require different levels of mobility and strength so please tell us your physical limitations and mobility needs.

All of the roles within stewarding require volunteers to be welcoming to all, polite, friendly

and helpful. Stewards should be prepared to point visitors in the right direction for performance pitches, toilets, food concessions, etc. and be flexible and adaptable to help out, when appropriate, when asked by a member of staff and crew.

Keeping the festival sites clean and tidy is an important part of the volunteers' contribution. The volunteers will do a litter pick together as a team at intervals during the festival as well as periodically in their individual roles.

The audience's experience of an event begins as soon as they arrive at a venue – so you are there to make sure this experience is as wonderful as it can be!

- Be a point of contact and representative of the festival
- Welcome and provide information to audiences and artists, generally assisting with the smooth running of events and performances
- Interact proactively with the public/audiences as required, e.g., helping them find the pitches they are looking for, hand out brochures
- Collect donations at pitches before or after shows
- Keep the festival clear of litter
- Work with the Crew and Production teams in managing crowds at performances
- Ensure the safety of the crowd/audience, e.g., in the event of an emergency evacuation
- Perform light lifting and manual tasks if you are willing and able to do so, such as moving chairs and benches

Merchandise & Info Point Assistant - Helping to sell merchandise and hand out brochures from one of our funky vintage caravans.

Stewards will always work with another person in this role and, although you may handle money if you are happy to do so, you won't be responsible for looking after the money.

Pitch Assistants - Working with the stage manager of a performance area.



You may guide audiences to sit and stand in the right places to maximise audience size and good viewing. You'll also make sure accessible viewing areas are reserved for people with access needs. There may be some moving of seating between shows and wiping down if there's rain. You may also hold a donation bucket for audiences to contribute to before or after a performance.

Walkabout Stewards - Accompany some of the promenade performances to ensure the artists' paths are clear and audiences don't trip over themselves when transfixed by the captivating performance!



WORKSHOP ASSISTANTS

A small cohort of experienced, artistic, practical folk will support artists to help the public, young and old, to participate in art and craft workshops.

ACCESS HUB ASSISTANTS

A point of contact at the Access Hub, giving information on the accessible performances, including BSL and audio-described shows and touch tours, and directing people to the quiet spaces, disabled loos.



ACCESS BUDDIES

This is a new role for this year's festival as we strive to ever improve our accessibility offer. Buddies will be available to advise on and escort visitors to SEND friendly shows. They'll help people to get to suitable viewing spots in the audience and generally be a friendly face at the festival.

PERFORMANCE & PARTICIPATION OPPORTUNITIES

This year there are three shows and a parade that require community participants.

Community Carnival - Celebrating The Ice House and 20 years of The Insect Circus, a parade of community-made flags will procession through the park on the evening of Saturday's festival.

Wave your own pendant flag made in the daytime workshop, or carry a large-scale banner previously created at a community event.

Hocus Pocus Theatre's Public Help Service - Help Tony and Pam deliver their not so self-helpful wellness advice and un-motivational speeches through tongue in cheek workshops and games.



Loser's Arcade - Back for a second year at Out There Festival, The Losers Arcade puts the fun back into failure with wacky, pointless games and obscure challenges. Be part of the cheerful, friendly team of arcade attendants complete with homemade ravey uniforms.

